



MassHealth Oral Surgeon Enrollment

- a. Oral surgeons who wish to enroll with MassHealth may apply through the MassHealth / DentaQuest App Central site via www.masshealth-dental.net/dentists and click on “App Central” to register and complete the online application.
- b. After receiving the approval letter / confirmation of participation, providers need to set-up their account in the MassHealth provider web portal to access electronic tools that assist with determining member eligibility, submission of dental (CDT) claims and other vital administrative capabilities at https://provider.masshealth-dental.net/mh_provider_login.
- c. In addition, oral surgeons must complete the enrollment process to bill for covered oral surgery CPT / medical codes via MassHealth’s Provider Online Service Center (POSC) by filling out the *Data Collection Form and Registration Instruction* at https://www.mass.gov/files/documents/2018/06/08/posc-dc.pdf?_ga=2.219077841.991492930.1600778407-1539616090.1597850547
- d. To complete the process to access the POSC, e-mail the completed form from the link above to: PINregistrationsupport@mahealth.net

Please note:

- a. All participating oral surgery providers are obligated to bill MassHealth for dental / medical covered services.
- b. Providers may not balance bill or bill a MassHealth member for services that are covered by MassHealth.
- c. For **medical** general billing or claims questions reach out to the MassHealth / Maximus customer service center at 1-800-841-2900 or e-mail questions to providersupport@mahealth.net.
- d. For **dental** general billing, claims, member eligibility questions or training requests reach out to the MassHealth / DentaQuest customer service center at 1-800-207-5019 or e-mail customer service at inquiries@masshealth-dental.net.

Resources

MassHealth Dental Program Office Reference Manual:

MassHealth Provider Web Portal (“document list”, “file detail category” section)-
https://provider.masshealth-dental.net/mh_provider_login

MassHealth Website (dentist tab)-

https://www.masshealth-dental.net/MassHealth/media/Docs/MassHealth-ORM_2.pdf

MassHealth Dental Provider Regulations:

<https://www.mass.gov/lists/dental-manual-for-masshealth-providers>

Subchapter 6 Dental Service Codes, Oral surgery CPT Covered Services:

<https://www.mass.gov/doc/dental-service-codes-2/download>